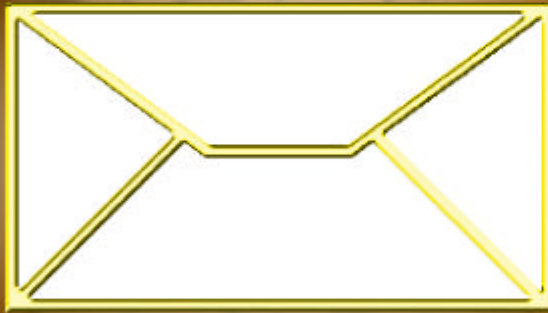


CASE STUDY

CLIENT

THE SOUTH WEST REGIONAL SECRETARIAT



IS YOUR EMAIL SECURITY SOLUTION UP-TO-DATE?

“We now have less spam than prior to installing the Keyfort email appliance. Its main benefit is its straight-forward management; we now have complete control over what we wish to receive and what we don't. It's now a simple job to add people to safe lists and bar addresses we no longer wish to receive mail from. Keyfort's help and advice was invaluable when choosing this product, we trust their advice implicitly. Installation and set up were carried out with the minimum of fuss or disruption and subsequent support has been nothing less than excellent.”

Mark Cooke, technical support, The South West Regional Secretariat

PROBLEM:

- Increased threats to the corporate network due to the emergence of sophisticated viruses
- Unmanaged internal email generation was causing network congestion resulting in a slower, less efficient network service during office hours
- Email policy compliance could not be monitored or actioned as required
- Too much time was being spent on dealing with email issues which arose in spite of having a standard email security system in place

SOLUTION:

- Keyfort took note of the problems at The South West Regional Secretariat and swiftly recommended and installed a high performance email security appliance. This effectively dealt with inbound email threats and facilitated policy management for internally generated emails, thus keeping the network and emails flowing as intended.



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T H E T E C H N O L O G Y

Keyfort provide and support high performance email security for corporate networks both nationally and globally.

Once installed, the system is continually monitored to ensure secure and efficient data exchange for all.

The email security appliance is an award-winning email solution offering comprehensive, all-round protection. The email security appliance is simply connected to the local area network (LAN), from which point all inbound and outbound email is screened as it enters or leaves the network.

The appliance holds the time zero virus technology, a capability that allows it to protect customers from the time of a new virus outbreak until the time that a signature update is available. DHA, DOS and zombie attack protection are also features of the appliance; it's able to defer, block or throttle an invalid connection before it occurs, safeguarding the network against outside intruders. Additionally, corporate phishing protection ensures that organisations are protected from theft. This solution is the only available solution that enables administrators to handle phishing and spam emails separately. The anti-spam engine is coupled with end-to-end attack monitoring, ensuring the most effective and up to date protection.

POLICY & COMPLIANCE

The multi-threaded policy & compliance feature further enhances email protection. Email policy management enables organisational policies to be enforced, such as stopping the dissemination of inappropriate content and protecting confidential information. The South West Regional Secretariat can set specific rules to which all inbound and outbound email must adhere. Emails with specified words and phrases, as well as attachments, are detected, thus ensuring harmful emails do not enter the network or are sent out to clients. The regulatory compliance framework identifies, monitors and reports emails that do not adhere to the set policies. These features can be tailored to suit the individual needs of each business, thus this solution is taking email security to a new level.

KEY BUSINESS BENEFITS

- The corporate network is a cleaner, safer environment
- Less unwanted inbound email slowing the response times
- Internally generated email shots are managed, thus reducing network congestion during office hours
- Complete control over email in accordance with usage policy
- Reduced chance of missing important emails classified as spam
- Outbound emails unlikely to be contaminated with viruses
- With administration time less than 10 minutes a week, the IT team is free to concentrate on other areas

KEYFORT'S ROLE:

Keyfort installed, configured as required and continue to provide support for the South West Regional Secretariat's email security solution. This solution seamlessly integrates with their current IT network, using the secure LDAP service to benefit from single authentication of users. Keyfort monitor the system by receiving compliance reports. They identify users who are sending out or receiving emails that do not adhere to the set policies, thus leading to the identification of possible viruses or policy breaches within the network. Keyfort are then able to offer advice and support to maintain the efficiency and effectiveness of The South West Regional Secretariat's network.

FOR MORE INFORMATION, CONTACT US NOW