



Keyfort™ NETWORK SUPPORT

Keyfort provides product and general support to our managed service customers. You can contact us via telephone, online or through on-site visits from your account manager.

Office hours: Monday-Friday: 09.00-17.30

Technical Support (Direct): 0870 873 0004

Account Manager / General: 0870 727 3535

Fax: 0870 727 3505

Email: support@keyfort.co.uk

As a valued managed service customer, Keyfort provide for you:

- Weekly internet traffic reports.
- 8 X 5 technical support from our specialist engineers.
- 24 X 7 network monitoring.
- Specification and implementation of corporate strength firewalls specified to suit your business needs.
- Network support for multiple offices and remote workers.
- Configuration backups and upgrades.
- The implementation and consequent automatic updating of network intrusion prevention.
- Network Quality of Service (QoS) so you have the appropriate network bandwidth according to network traffic priority requirements.
- Next working day hardware replacement.

Keyfort also offer:

- Centrally managed wireless access
- Email management and archiving
- Managed internet security
- Voice and data systems
- Managed internet security
- Anti-virus and anti-spyware
- Email to mobiles
- MPLS networks
- Homeworking



www.keyfort.co.uk

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FOR MORE INFORMATION, CONTACT US NOW