



# Keyfort™ NETWORK SUPPORT

## Keyfort's managed service includes:

- Pro active management of firewall appliances and networks to ensure security and efficiency.
- Implementation of secure (VPN) links between offices.
- Technical support for the provision of secure remote working.
- Configuration changes and backups carried out remotely by the Keyfort team.
- Firewalls being kept up to date with firmware updates.
- Hardware swap out, in the event of failure.
- 24x7 monitoring of firewalls/ routers/ servers/ switches.
- Internet usage reports.
- Manual blocking of websites deemed inappropriate by the customer.
- Internet access and circuit rental: ADSL/SDSL/leased line/LES.
- The appointment of a named Account Manager by Keyfort.
- Weekday 9-5.30pm, telephone technical support provided by skilled engineers.

## Additional services:

- Auto-updated internet content filtering.
- Email anti-virus, anti-spam, anti-phishing, back-ups & compliance.
- Email to mobiles.
- Network traffic management.
- Single point management of company wide wireless access.
- Voice and data systems.
- MPLS networks.
- Homeworking.



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FOR MORE INFORMATION, CONTACT US NOW