

Teleworking for Professionals



Managed Service
Includes :

Tel. 0870 727 3535

Email. information@keyfort.co.uk

www.keyfort.co.uk

Keyfort support Business Link Wessex in providing and maintaining technology, allowing employees to work from home.

Business Link Wessex provides local businesses across the South West region, with a single point of access to local business support services. They exist to stimulate the growth of the economy and are dedicated to improving the competitiveness of local businesses.

Achieving this is a team of 100 advisors which meet the needs of busy entrepreneurs and provide impartial analysis, advice and guidance. In this situation, where its culture encourages open access to, and the sharing and communication of information, it is a critical factor in the success of the service they provide.

When Business Link Wessex provided Keyfort with a problem, Keyfort swiftly took charge and presented the most cost effective, applicable technological solution available. Now, with Keyfort's input, Business Link Wessex is able to exploit the possibilities of technology and has over a 100 employees working from home.

The solution comprised of a complete service, from all provisioning of ADSL services, installation assistance, through to an ongoing remote management of connections and devices to ensure reliable service.

Keyfort's expertise and experience means a secure remote access connection is made between employees and the Business Link Wessex main database. This allows their employees to access vital information, share files and to carry out their work activities as normal but from their own homes. It also allows extension calls to be transferred from a main office to a home teleworker,



without the caller knowing the call is its being taken from outside the office. The communication network that Keyfort provide, is available around-the-clock so information can be accessed and work undertaken at any time of day which suit both Business Link Wessex and the employee best.

There are many rewards of teleworking for both employees and the employer. On one hand the employer benefits from savings on office space, up to 30% improved productivity, and retention of trained staff who might have had to leave due to change in circumstances. In addition employees are more reliable and loyal, their quality of work is improved and less time is taken off. It could also benefit employers in that it is easier to re-locate and it makes use of a ready supply of labour in different localities.

On the other hand employees benefit from spending less time commuting, less stress and more time for other activities. The possibility to arrange work to suit individual working patterns and life choices as well the flexibility to cope with emergencies. Teleworking is an increasingly cost-effective and attractive option both for organisations and the individuals.

- Implementing & managing secure office to office data connections.

- Implementing & managing secure teleworking from home.

- Implementing network usage management.

- Weekly Internet traffic reports so you know how busy your network is and what it is being used for.

- 8x5 Technical support for advice and implementing configuration changes to meet the needs of your business.

- Implementing and auto updating antivirus.

- Implementing & auto updating network intrusion prevention.

- Implementing & auto updating anti spyware.

- 24x7 Network Monitoring.

- Configuration backups and firmware upgrades.

- Next working day hardware replacement.